

EMPOWERING CARE: A HOLISTIC APPROACH TO AGITATION MANAGEMENT THROUGH EDUCATION AND COLLABORATION IN THE HOSPITAL SETTING

MARGARET CINIBULK M.D.^{1,2}, JERRY ZHAO M.D.¹, FRANCES GILL M.D.^{1,2}, TALENE KESHISHIAN M.D.^{1,2}, MATTHEW MOTLEY M.D. PH.D.^{1,2}

Los Angeles General Medical Center

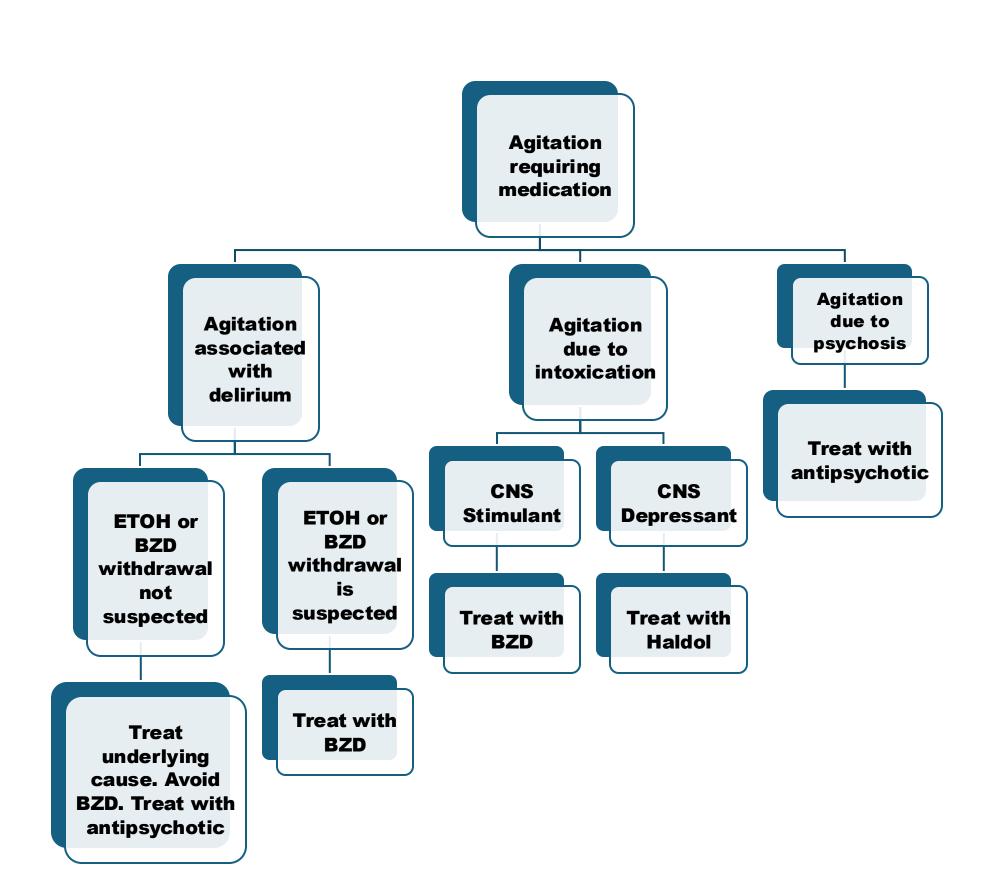
¹Dept of Psychiatry and the Behavioral Sciences at Keck Medicine of USC, ²Los Angeles General Medical Center

Background

- Assistance with management of agitation is a common psychiatric consultation
- •A 2012 expert consensus, Project BETA, established a validated treatment algorithm for the management of agitation (Roppolo 2020)

Project AIM

To improve justification and documentation of physical restraint initiation and selection of appropriate pharmacologic treatment of agitation at a tertiary care safety net hospital through educational intervention



Methods

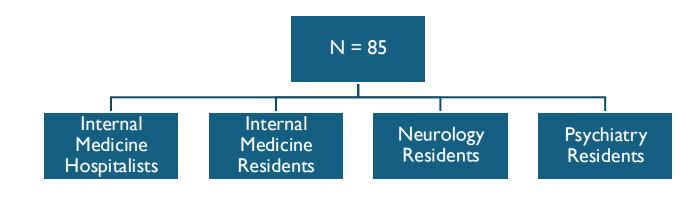
- A didactic presentation covering the appropriate management of agitation, including topics such as verbal deescalation, pharmacologic management, and appropriate use of physical restraints, was created
- Residency programs and the internist hospitalist group were invited to receive the didactic
- Agitation management didactics were presented to participants over a period of 3 months
- A chart review was performed for patients placed into restraints at various 3-month periods
- pre-, mid-, and post-didactic intervention

Outcome Measures

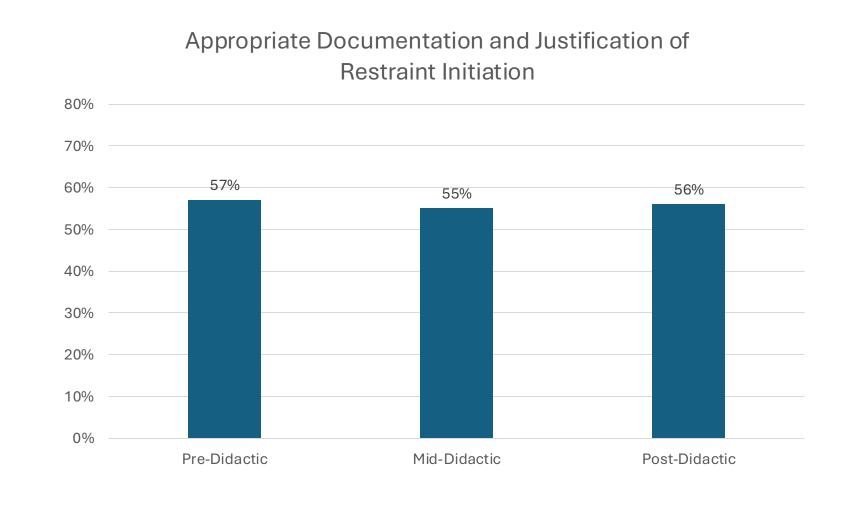
- Primary: appropriate documentation/justification for initiation of restraint orders
- Secondary: appropriate pharmacologic management of agitation, based on Project BETA guidelines

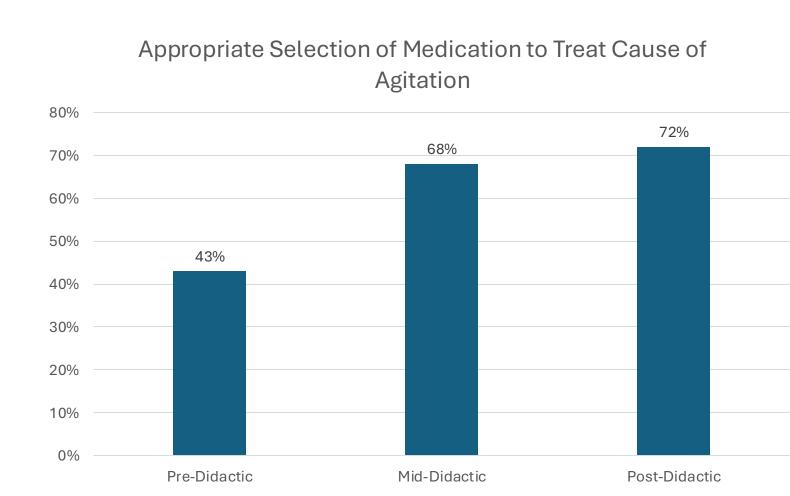
Results

Chart Review			
Violent Restraint Orders (reviewed all charts)		Non-Violent Restraint Orders (reviewed random selection of 25 charts)	
Pre-Didactic Intervention	7	Pre-Didactic Intervention	618
Mid-Didactic Intervention	22	Mid-Didactic Intervention	687
Post-Didactic Intervention	32	Post-Didactic Intervention	461

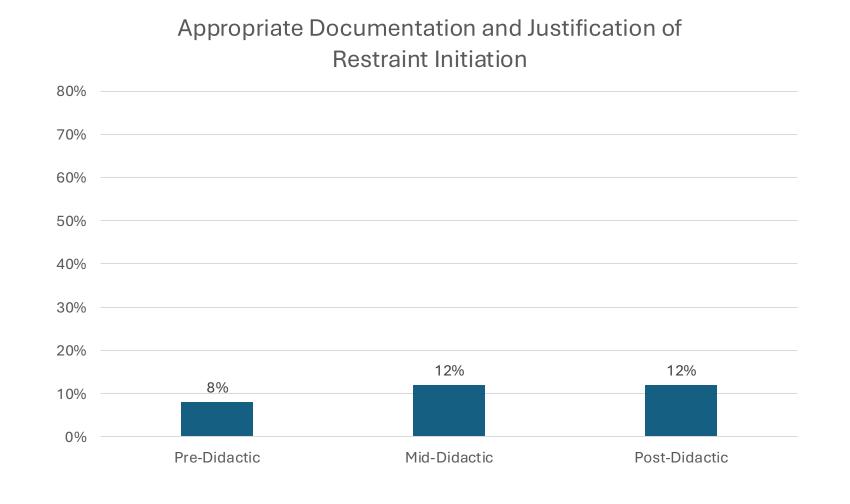


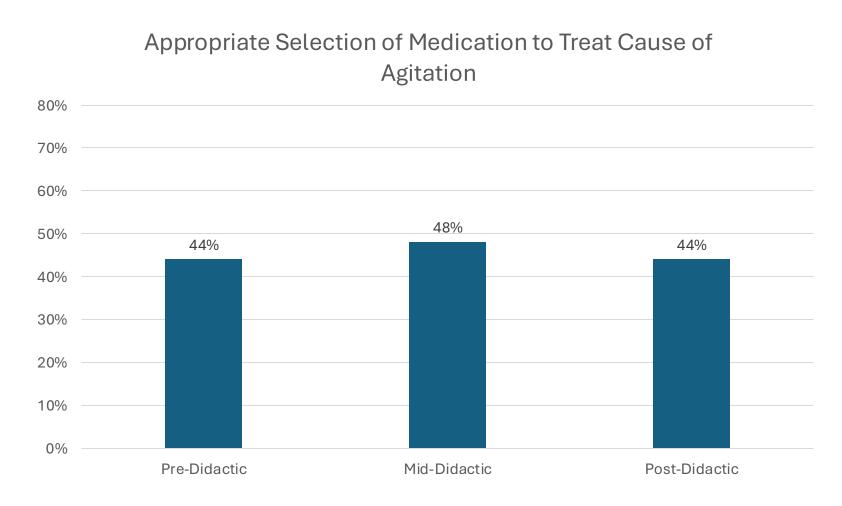
Violent Restraints





Non-Violent Restraints





Discussion

- •In general, compliance with documentation standards and appropriate selection of medications to treat agitation were greater for patients placed into violent restraints, compared to non-violent restraints
- Appropriate justification and documentation of restraint initiation occurs at quite low rates and did not improve with our intervention
- There was improvement in the appropriate selection of medication for the treatment of agitation for patients placed into violent restraints with our intervention

Future Directions

- Focus on non-violent restraints
- Focus on documentation/justification of physical restraints
- Expand to additional medical services

Conclusions

- This project exemplifies that importance of the CL psychiatrist's role as a liaison
- Educating primary teams about appropriate management of agitation is essential to maintaining patient safety