

Implementation of Ambassadors of Joy

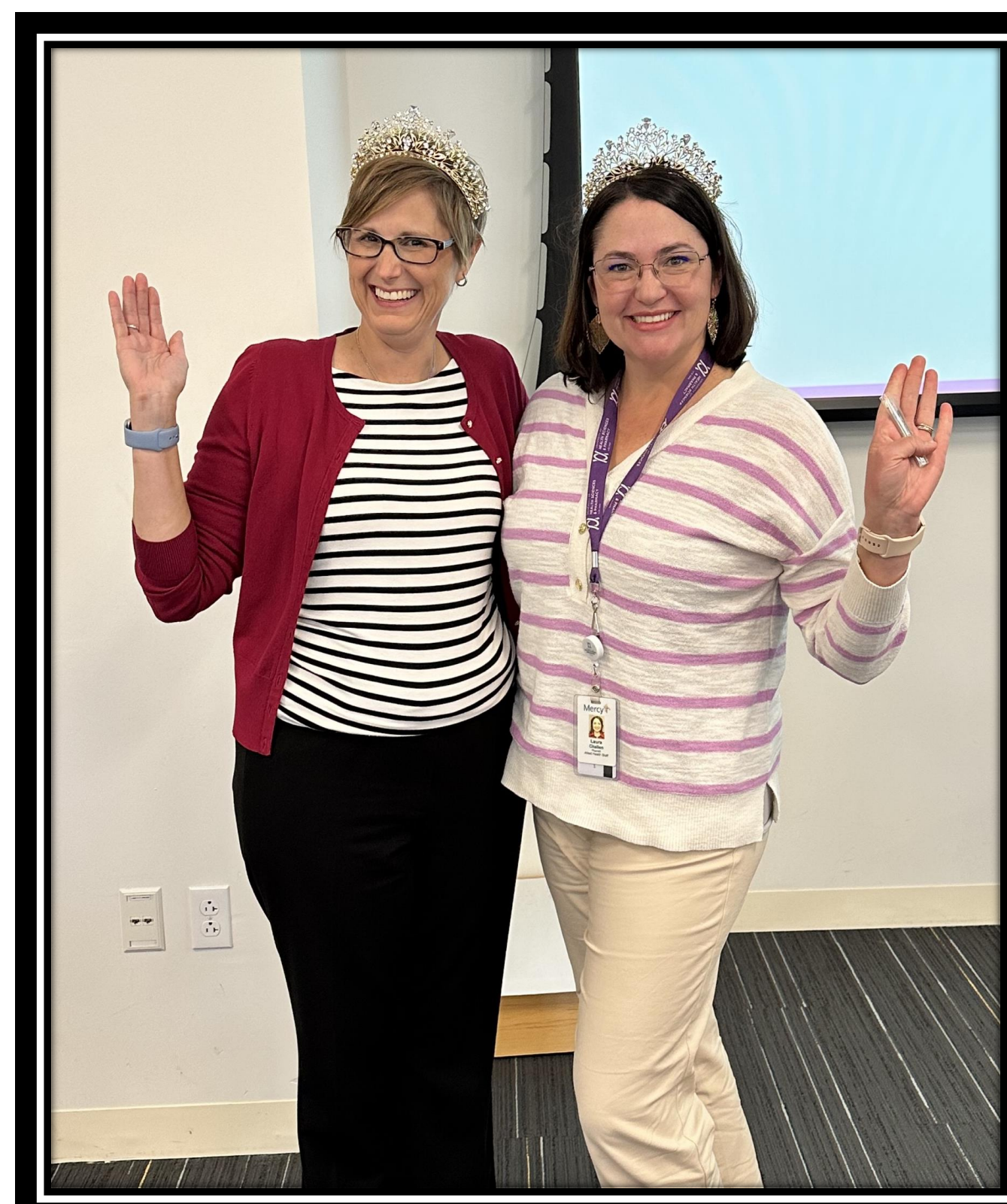
Laura Challen, Pharm.D., MBA, BCPS, BCACP; Alicia Forinash, PharmD, FCCP, BCPS, BCACP;
Tricia M. Berry, PharmD, BCPS; Gloria Grice, PharmD, BCPS, FNAP; Terri Warholak, PhD, RPh, FAPhA

OBJECTIVE

- It was hypothesized that improving engagement in the workplace can lead to positive effects, such as improved connection and workplace attitude.
- The purpose of this poster is to describe the implementation of focused engagement for faculty and staff within a single college of pharmacy.

METHODS

- Two faculty members were appointed as the “Ambassadors of Joy” in Fall 2023 with a goal of engaging faculty and staff members throughout the academic year.
- Engagement activities were designed to be “easy”, optional, appealing to attend, and occur on varying days every other month. Some examples:
 - Game night and friendship bracelet making with students
 - Faculty/staff holiday gift exchange and happy hour
 - Baby picture guessing game during a faculty/staff meeting
- Funding was provided by College of Pharmacy.
- Faculty and staff were surveyed on their perceptions of the activities at the end of the academic year.



RESULTS

Survey Questions	Strongly Agree or Agree	Neutral	Disagree or Strongly Disagree
Overall, I am satisfied with the Joy events that occurred this year.	96%	4%	0%
I feel that the Joy events helped with my engagement in the workplace.	73%	23%	4%
I feel more connected with my co-workers from attending Joy events.	85%	15%	0%
Joy events improved my workplace attitude.	65%	31%	4%

Response rate = 50%

CONCLUSIONS

Two Ambassadors of Joy were appointed to improve engagement and positively increased faculty and staff connection and workplace attitude this past year.

DISCLOSURE

All authors have nothing to disclose concerning possible financial or personal relationships with commercial entities that may have a direct or indirect interest in the subject matter of this presentation.