

#pcpproud: Intentional Multifocal Approach to Creating Culture at the Philadelphia College of Pharmacy

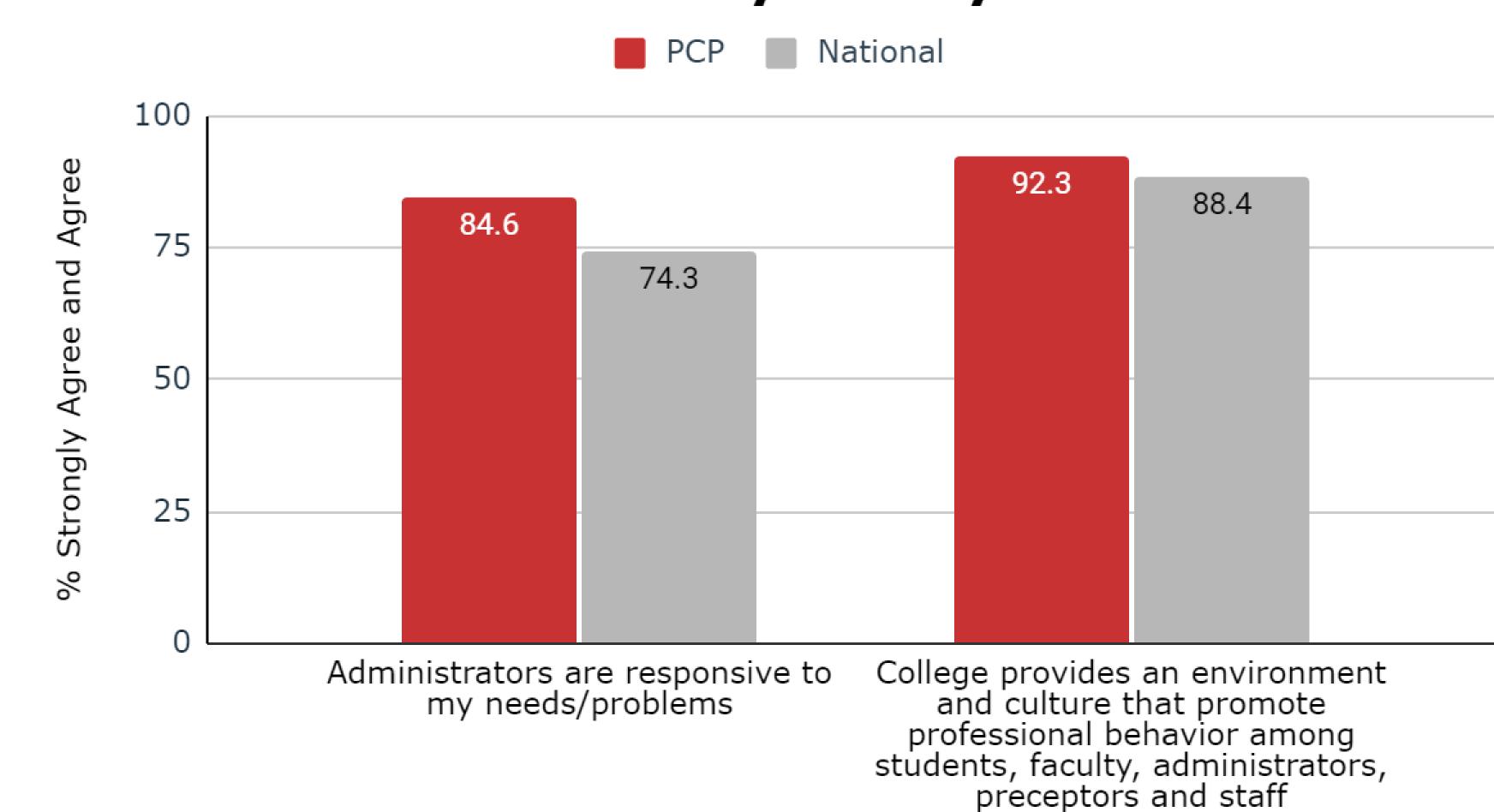
Laura Waite, PharmD, Jane Bowen, PharmD, Lisa Charneski, PharmD, Scott Greene, PhD, Jesse Swartz, MS, Angela Bingham, PharmD, James Hollands, PharmD, and Edward Foote, PharmD

INTRODUCTION

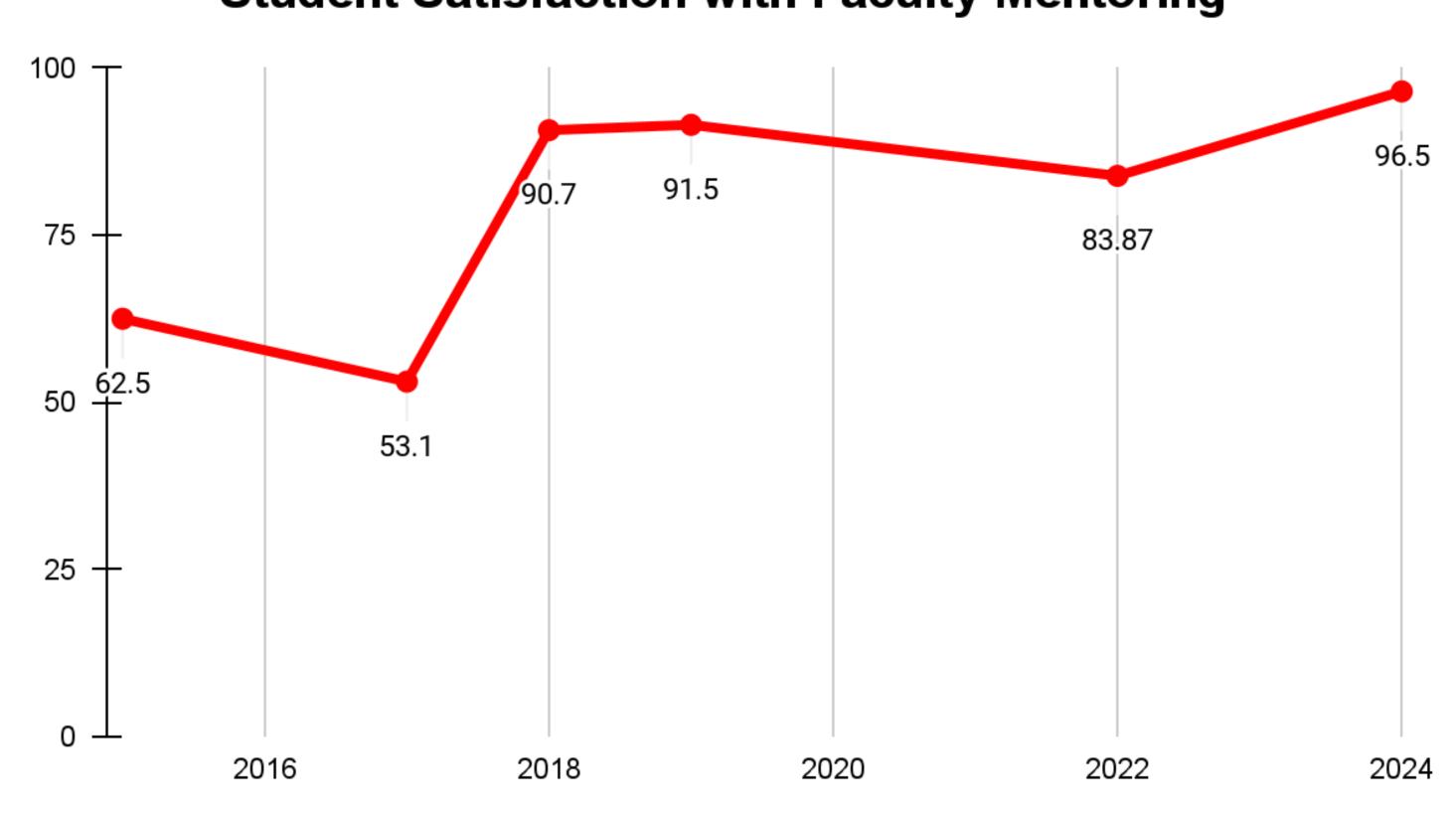
The Philadelphia College of Pharmacy at Saint Joseph's University celebrated its 203rd birthday in 2024, and the legacy of the college remains strong through intentional and multimodal efforts to cultivate a positive culture among faculty, staff, students and alumni.

EVIDENCE

AACP Faculty Survey 2023



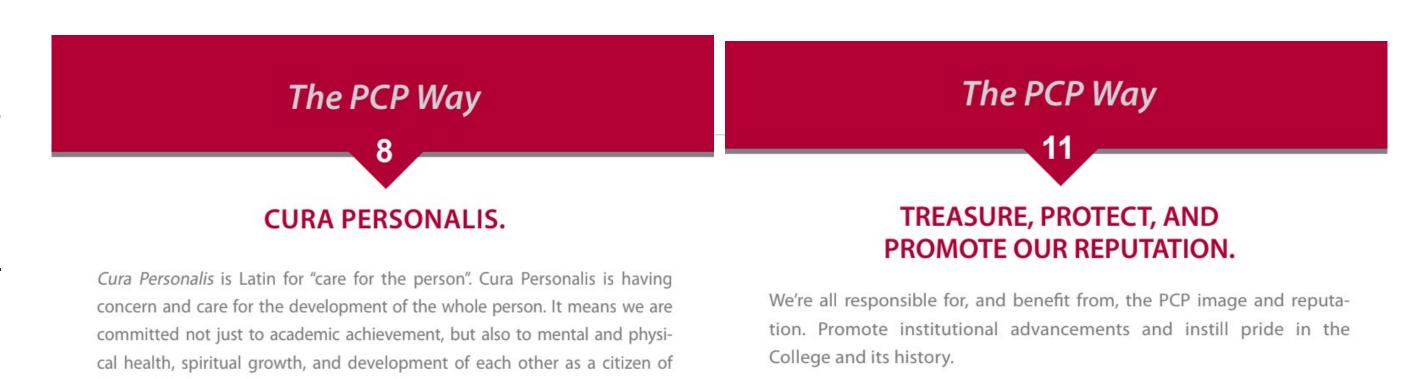
Student Satisfaction with Faculty Mentoring



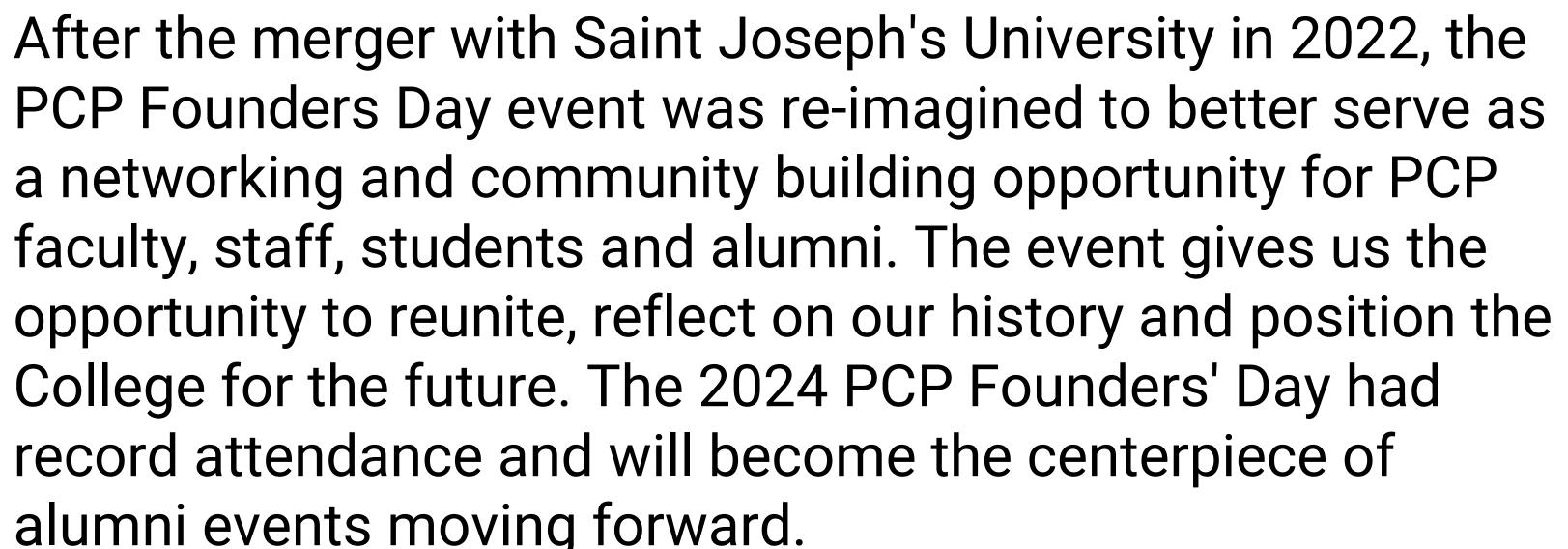
Intentional Culture "The PCP Way"

Based on the book "Culture by Design1" PCP has developed an intentional process to drive performance and enhance culture. The "PCP Way" is defined by 24 statements that describe a fundamental concept related to desired behaviors and attitudes of faculty, staff and students. One fundamental is emphasized each week through a formal reflection in the PCP newsletter, discussion at each committee and student meeting within the college, and displayed in a variety of campus locations.

The PCP Fundamentals describe the values, behaviors, principles, and practices that are the foundation of our unique culture. It explains how we relate to each other, our students and everyone we serve. It's who we are, and it's what drives our extraordinary success. We call it, The PCP Way.







PCP Social Media







The PCP social media platforms are carefully crafted and maintained by a faculty-student team to represent all of the positive internal and external achievements of college constituents, which has

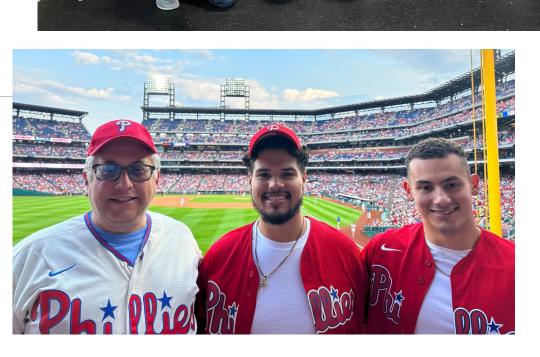
> improved student and faculty morale and reconnected alumni to the college.











Faculty Auction

The annual PCP Faculty Auction is a way for faculty and students to connect outside the classroom. Faculty, individually or in groups, offer "experiences" that are then auctioned off to students. Proceeds benefit attendance at the annual APhA meeting.





1. Friedman DJ. Culture by design: 8 simple steps to drive better individual and organizational performance. United States: High Performing Culture, LLC; 2018.