# Geisinger

### **Unveiling Patterns:**

## Analyzing No Show Dental Appointments and Child Abuse

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#### **BACKGROUND**

- In 2019, an estimated **1,840 children** died from abuse or neglect in the US, while many others suffer physical, emotional, and sexual abuse.
- Child abuse remains a significant problem despite the efforts of government agencies, nonprofit organizations, and individuals to prevent it.
- Any methodology to improve the ability of medical providers to recognize signs of risk of abuse and report it could make an impact in lowering its occurrence.

#### **STUDY AIM**

 To assess whether children with a documented history of child abuse have higher no-show rates and late-cancellation rates (cancelling within 24 hours) than those that do not.



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#### **METHODS**

- A retrospective cohort study was performed over 13 years, 07/01/10 to 06/30/23, at a tertiary medical center
- EHR of patients aged 0 months- 16 years were reviewed
- Patient rates of no-showing (NS) or latecancelling (LC) dental appointments were analyzed along with any history of child abuse.
- Propensity analysis performed to compare case patients against a control population matched by gender and age at first dental visit using a 1:5 cohort to control match

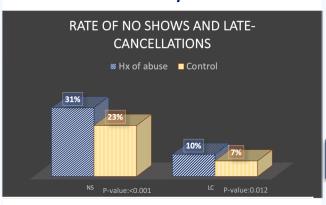
#### **RESULTS**

2,124 Patients

Abuse: 354

No Abuse: 1,770

Median Age: 4.8yrs (IQR 2.5-8.1) Female 47%/Male 53%



#### Incidence Rate Ratio

	Hx of abuse	Control	95% CI
NS	1.49	-	1.26,1.76
LC	1.29	-	1.08,1.53
SC	1.03	-	0.96,1.10

#### **CONCLUSIONS**

- Children with a documented history of child abuse were associated with a significantly increased probability (49% increased risk) of no-showing and latecancelling (29% increased risk) scheduled dental visits.
- No significant difference in standard cancellation rates (SC) was seen between the groups.
- More studies are needed to verify these results, but findings support that high rates of NS and LC among patients can serve as a marker for a history of abuse or current abuse.

#### **REFERENCES**

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