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INTRODUCTION

Benefit verification (BV) forms check insurance coverage prior to placing advanced wound care products. Most often, nurses are responsible for completing and submitting the form. This task can be time consuming and requires transcription of information to paper forms, faxing of multiple documents, and scanning in completed forms.

OBJECTIVES

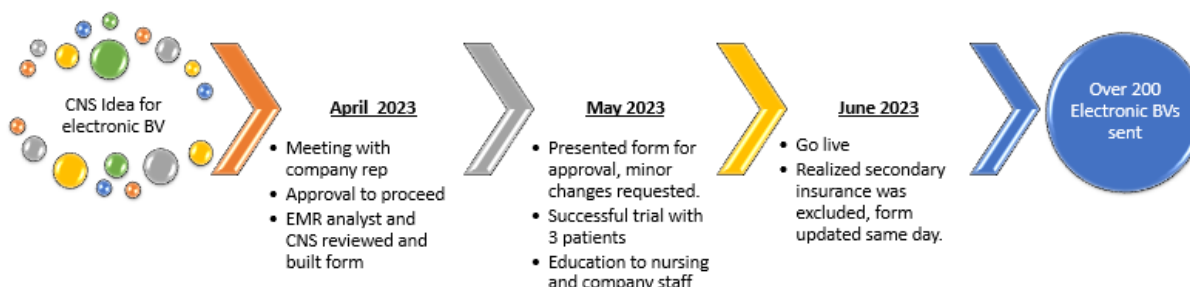
Leverage the electronic medical record to

- Reduce nursing time spent completing benefit verification forms
- Eliminate transcription errors and duplication of documentation
- Eliminate ICD-10 code mismatch
- Reduce scanning

CONCLUSION

An electronic benefit verification form takes less time for nursing to complete compared to paper forms and reduces scanning by 50 percent. Pulling existing information from the EMR eliminates the risk of transcription errors. Utilizing visit diagnosis codes linked to the encounter ensures correct benefit verification and ICD-10 code alignment. Partnering with wound care product companies can lead to workflow improvements. In process of converting more benefit verification forms to electronic version.

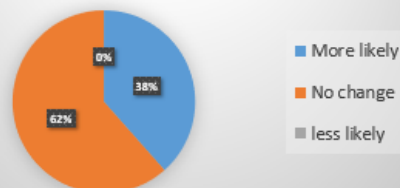
METHODS & TIMELINE



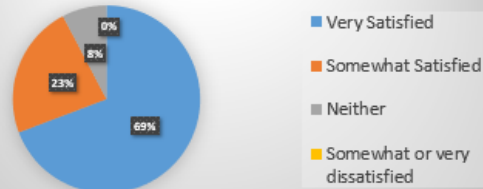
RESULTS

Nursing Case Manager Survey

Since switching from paper to electronic, are you _____ to submit a benefit verification form?



How Satisfied are you with the electronic benefit verification form submission process?



50% reduction in document scanning

100% reduction in transcriptions errors

100% reduction in duplicate documentation

100% of Case Managers said it took "LESS TIME" compared to paper forms

Time to complete form:



Less than 30 seconds

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